

HOA subscription



With the HOA subscription you can:

- Set the rate that residents pay
- View all charging sessions in the online portal
- Reset the charge point if necessary

In this subscription E-Flux takes care of the automatic settlement of charging costs. This means that E-Flux invoices the residents each month for the charged electricity costs. We can send the invoice when the resident uses an E-Flux mobility card OR uses a mobility card from a company with whom we have a roaming contract. In the latter case, the costs are invoiced to the resident via the mobility card provider.

How do I use the E-Flux backoffice as a HOA?

- The charging points are added under the HOA account in the back office. The login details are sent via e-mail to the e-mail address specified during registration. You can log in via <https://my.e-flux.nl/co/customer>

Set your own charge rate

To receive the reimbursement for charging sessions you must set a kWh rate. The reimbursement invoices are visible under Account > Income

Note: Enter the desired price per kWh excl. VAT. You will receive the reimbursement excl. VAT. The platform generates an invoice from you as a HOA to E-Flux. Because you are a private individual, no VAT is charged in the invoice.



Contact details

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Feel Free!

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How to set your desired rate

1. Go to charging station in the menu.
2. Click on the charging station (is indicated by address).
3. Click on **Pricing**.
4. Click on **Edit pricing**. This can be done per charging station and per socket.
5. Enter a rate and click on **Set pricing policy**.

#	Device	Contract	Fixed cost	Hourly cost	kWh cost	
1	ZCS001749 ⓘ	✔ VvE abonnement laadpaal	€0.00	€0.00	€0.25	Edit pricing
2	ZCS002788 ⓘ	✔ VvE abonnement laadpaal	€0.00	€0.00	€0.25	Edit pricing
3	ZCS007880 ⓘ	✔ VvE abonnement laadpaal	€0.00	€0.00	€0.25	Edit pricing
4	ZCS013953 ⓘ	✔ VvE abonnement laadpaal	€0.00	€0.00	€0.25	Edit pricing
5	ZCS013955 ⓘ	✔ VvE abonnement laadpaal	€0.00	€0.00	€0.25	Edit pricing

KWh cost*

 excl. ▼

The maximum price is €0.25 (excl. VAT)

[Set pricing policy](#)

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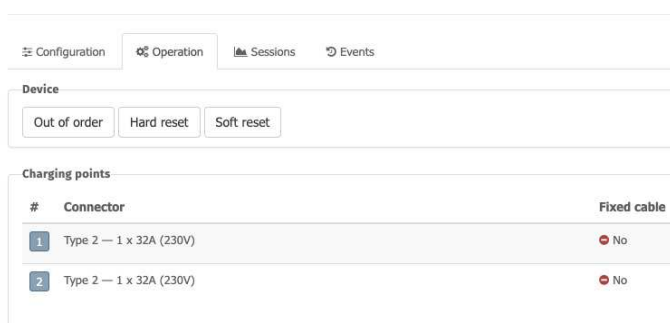
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How to reset a charging station

1. Go to Charging station.
2. Go to **Devices**.
3. Click on the serial number of the charging station.
4. Click on **Operation**.
5. Click on **Hard reset**.

The charging station will restart. Try to remove the charging cable once again.



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